

Kurzweil 3000 for Macintosh™ Version 4 Network FAQ's

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1. *What is the Kurzweil 3000™ Network Edition?*

The Kurzweil 3000 Network edition is a client/server software application. A client server application consists of one or more computers running client software and at least one computer running server software.

The Kurzweil 3000 Network Server's primary functions are to store user preferences and manage licenses for all Kurzweil 3000 for Macintosh users. The Server software can be installed on any computer that is running Mac OS X 10.3.9 or later that meets the minimum Kurzweil 3000 system requirements. The Server software should be installed on a computer that is connected to the LAN and will be up and running at all times that users will need access to it.

The Kurzweil 3000 Client software can be installed on any computer running Mac OS 10.3.9 or Mac OS X 10.4 or later (for Create Audio File feature) that meets the minimum Kurzweil 3000 system requirements and that is connected to the network.

2. *Can I install the Server software on more than one computer?*

Yes. The Server software can be installed on multiple computers with each one serving a different group of Kurzweil 3000 clients.

3. *What is the Kurzweil 3000 Administrator?*

The Kurzweil 3000 Administrator software enables you to install and configure the Kurzweil 3000 Network Server software and to perform network tasks such as changing server options, adding or deleting user accounts, adding or removing licenses, sending messages, etc from a

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central location. The Administrator software is typically installed on the same computer as the Kurzweil 3000 Server software but can be installed separately on any supported Macintosh computer that is running Mac OS X 10.3.9 or later.

Note: The Administrator, unlike the Server, does not have to be up and running at all times.

4. *Will Kurzweil 3000 Network run on both LANs and WANs?*

Kurzweil 3000 Network can run on both LANs and WANs using TCP/IP network protocol only. The general rule of thumb is that the Server's TCP/IP address must resolve from the intended Client machine. If the Server address responds to a TCP/IP "ping" request from the Client, Kurzweil 3000 has performed without incident over a WAN. However, due to the wide variety of network configurations, there could be issues related to WAN Connectivity that Kurzweil Educational Systems may be unable to troubleshoot and resolve successfully.

5. *Does the Kurzweil 3000 Server machine need a static IP address?*

Servers running on Macintosh OS X that present themselves using Rendezvous do not need to have a static IP address.

6. *Does the Kurzweil 3000 Network Server software need to be installed on the same computer as the LAN server software?*

No. The Kurzweil 3000 Network Server software can be installed on any Macintosh computer machine running Mac OS X 10.3.9 or later that meets the minimum Kurzweil 3000 system requirements.

7. *How does Kurzweil 3000 Network licensing work?*

The Network edition of Kurzweil 3000 provides customers with licenses that “float” on the network—instead of tying those licenses to specific computers. Customers buy a certain number of Kurzweil 3000 licenses and those licenses are accessible from any computer on the network where Kurzweil 3000 is installed. Kurzweil 3000 Network limits the number of licenses in use at any given time to the number of licenses purchased.

8. *How are Network licenses distributed?*

Network licenses are distributed on a USB license key that is included in the Network software package. The license key contains all of the licenses purchased for each of the product types - Professional Color, Professional Black and White, and LearnStation. Customers use the Kurzweil 3000 Administrator to transfer licenses from the license key to the Kurzweil 3000 Server and back to the license key.

9. *Is there an option which allows the user to login and select which product type they want to use for that session?*

Yes, there is a login option that allows users to select which product type (Professional Color, Professional Black and White, LearnStation) to run on their client system when they login. Therefore, if they know they won't be using any of the scanning features, they can run a LearnStation rather than tying up a Professional license, resulting in more effective use of Kurzweil 3000 licenses.

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Note: This option is deselected by default which causes client computers to use the product type that was specified during the client installation. Schools may also disable this option if they prefer to control which machines can use which product types.

10. *Can I have a Kurzweil 3000 Standalone and a Network client on the same system?*

Yes, you can have a Kurzweil 3000 for Macintosh client on the same system as a Standalone copy of Kurzweil 3000.

11. *Is there a way to track user interactions in Kurzweil 3000?*

Yes. The EventLog file that is stored in the Kurzweil 3000 Network folder keeps track of user activities such as start/stop reading, dictionary lookups, changes to reading speed, and spelling checks.

12. *Are there any file size guidelines for scanned documents (e.g., Color vs. B&W, 1 page = what size file?)?*

This varies greatly depending on the ratio of text to images on the page, but for a B&W page the typical file size might be around 150KB and for a Color page around 500KB.

Note: A good recommendation for scanning and saving a book is to split it into multiple files containing different chapters (i.e. Create a folder called "Book Name", then create separate files called "Book Name Chapter 1-3", "Book Name Chapter 4-6", etc.).

13. *How do Network users register Kurzweil 3000?*

Network customers should register the product online through the Kurzweil Educational Systems website or by phone. There will be a prompt to do this when the product is installed. Customers do not have to register each client that is installed.

14. *Does Kurzweil 3000 for Macintosh Network work with Kurzweil 3000 for Windows Network?*

No, it does not. Kurzweil 3000 for Macintosh Network and Kurzweil 3000 for Windows Network basically ignore each other. Kurzweil 3000 for Macintosh clients cannot connect to Kurzweil 3000 for Windows servers, nor can Kurzweil 3000 for Windows clients connect to Kurzweil 3000 for Macintosh servers.

However, .KES files are compatible between Macintosh and Windows versions of Kurzweil 3000.

15. *Who do I contact for more information about Kurzweil 3000 for Macintosh Network software?*

First contact should be with your local Kurzweil Educational Systems' sales representative. However, you may also contact customer support by telephone at: 800-894-5374, Option 4 or email at: customerservice@kurzweiledu.com.