Kurzweil 3000+firefly

Managing My Account

Revised: July 14, 2017

Log In

There are a number of ways to log in and access your *K3000+firefly* My Account page:

- In a browser, go to https://www.kurzweil3000.com and log in.
- From Kurzweil 3000 for Windows, choose My Account from the File menu and log in.
- From Kurzweil 3000 for Macintosh, choose My Account from the Kurzweil 3000 menu and log in.

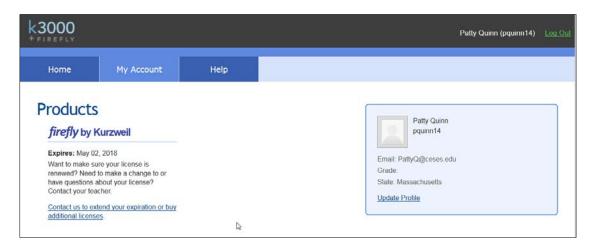
Forgot Your Password?

- 1. Click Forgot Password from the login page.
- 2. In the **Forgot Password?** Page, enter the email address associated with your account, then click **Submit**.
- 3. You will receive an email with a link for resetting your password.
- 4. Click the link and follow the instructions for resetting your password.

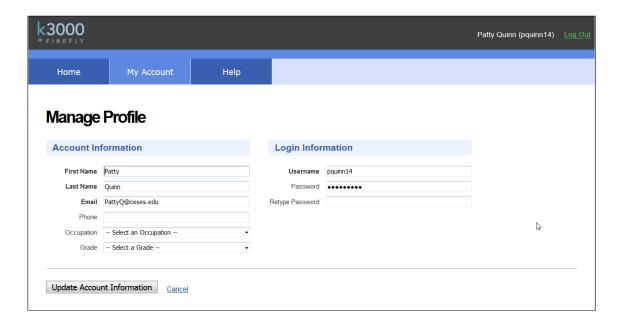
For Students

After logging in, hover the cursor over the **My Account** tab to display the drop-down menu. You will see two choices in addition to **My Account**: **Profile** and **My Teams**.

• Click **My Account** to display your account information, including license expiration date and contact information for questions you may have.



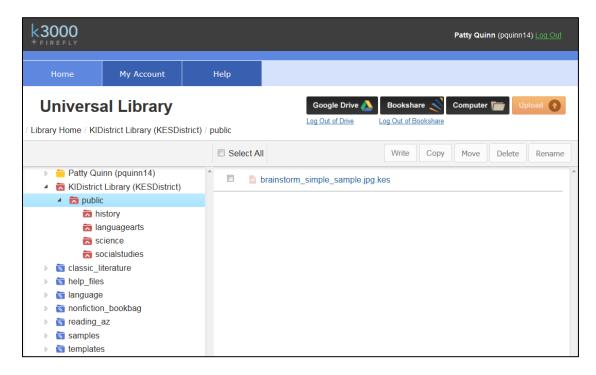
Click Profile to display the information about your account. You can view and change user
information such as name, address, occupation, and grade. You can also change your user name
and/or password. If you make changes, click the Update Account Information button beneath
the form.



Click My Teams to display a link to the Team or Teams that you are part of.



Click the link and the Public folder of your Team opens in the Universal Library.



For Administrative Users

After logging in, hover the cursor over the **My Account** tab to display the drop-down menu. You will see three choices in addition to **My Account**: **Reports**, **Profile**, and **Users**.

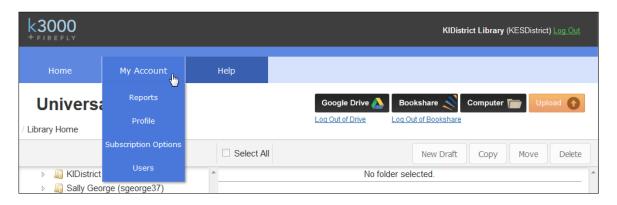
- My Account displays information about your account, including license totals and licenses remaining and contact links for questions about or updates to licensing.
- Reports takes you to the Usage Dashboard where you can run usage reports in selected date ranges.

- **Profile** displays the information about your account. You can view and change user information such as name, address, occupation, school/organization information, and login information. If you make changes, click the **Update Account Information** button beneath the form.
- **Users** takes you to a page where you can manage user information.

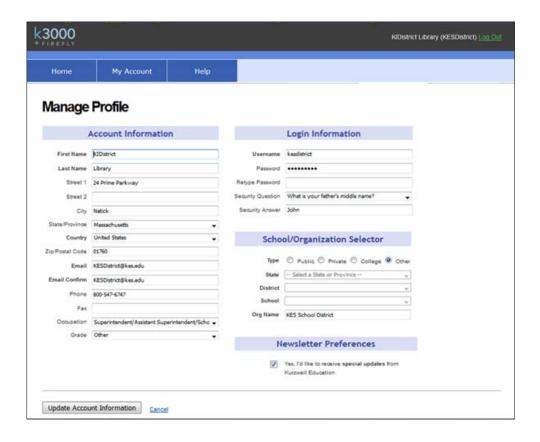
See "Usage Reporting" for details on using the Report options and "User and License Management" document for details on using the User management tools.

For Top Level Coordinators

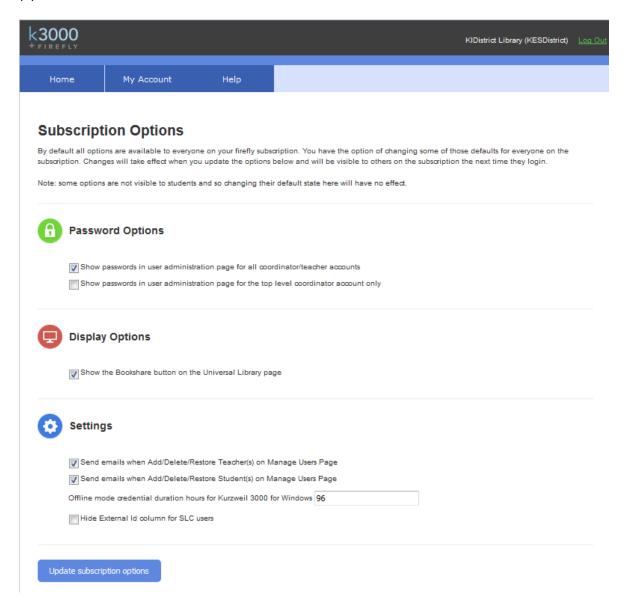
After logging in, hover the cursor over the **My Account** tab to display the drop-down menu. You will see four choices in addition to **My Account**: **Reports**, **Profile**, **Subscription Options**, and **Users**.



- My Account displays information about your account, including license totals and licenses remaining and a contact link for questions about or updates to licensing.
- Reports takes you to the Usage Dashboard where you can run usage reports in selected date ranges.
- Profile displays the information about your account. You can view and change user information such as name, address, occupation, and login information. Additionally it includes
 School/Organization details and Newsletter Preferences. If you make changes, click the Update
 Account Information button beneath the form.



Subscription Options opens a page where you can choose (1) whether to have user passwords shown or not shown on the user administration pages for all users in their subscription;
 (2) whether the Bookshare button will be the Universal Library page; (3) whether to send emails when Teachers and/or Students are added, deleted, or restored; (4) Under Offline mode enter the credential duration hours for Kurzweil 3000 for Windows. The default is 96 hours and allows up to 432 hours. (Note that the Offline setting does not apply to K3000+firefly.)
 (5) Hide External Id column for SLC Users.



• Users takes you to a page where you can manage user information.

See "Usage Reporting" for details on using the Report options and "User and License Management" document for details on using the User management tools.